



Santa Cruz County Animal Shelter

2200 7th Ave., Santa Cruz, CA 95062

580 Airport Boulevard, Watsonville, CA 95076

Phone: (831) 454-7200 Fax: (831) 454-7210

Registration

Online registration at scanimalshelter.org is preferable. You can also register in person at 2200 7th Ave., Santa Cruz, CA 95062 or 580 Airport Blvd., Watsonville, CA 95076.

Class prices vary—please see registration for your desired class. Santa Cruz County Animal Shelter adopters get a discount regardless of when the pet was adopted from our shelter. The discounted rate is also good for dogs adopted from other animal shelters or 501(c)(3)'s within the last year—documentation must be provided.

Full payment is required at the time of registration. Your spot in class is not held until we receive payment.

Class Policies

1. Proof of a current rabies vaccine is required for all dogs over the age of 4 months. Dogs and puppies must be up-to-date on distemper and parvovirus vaccines (usually given as a combo vaccine). It is understood puppies may still be in the process of completing their distemper parvovirus vaccine series, but they must have started it and be on schedule. **Vaccine proof is required before your dog may enter class.**

2. If your dog or puppy has had signs of **illness**, such as vomiting, diarrhea, or lethargy **within the 24 hours before class**, you must **notify** your instructor prior to bringing your dog to the training site. Based on history given by the owner or signs observed by the instructor, the instructor may prohibit a dog from entering or staying in class.

3. **Equipment permitted** in class is a 4 to 6 foot leash (leather or nylon), a flat (buckle, clip, or martingale) collar, and flat harnesses (front or back clip, ex. Sense-ation, Sense-ible, Freedom, Easy Walk). Flexi/Retractable leashes are **not** permitted in class, as they pose dangers to dogs, handlers, and other people. Prong (metal or plastic), choke, and shock collars are **not** permitted in class. If you have questions about equipment, please e-mail your instructor.

4. What to bring:

*Your dog! It's best that he has not eaten a full meal recently.

*Flat collar and sturdy leash.

*Each handler is responsible for bringing **high value treats** for their dog, cut into pea-sized or smaller pieces. Recommendations: meat roll (sold in pet supply stores), hot dog, string cheese, cheddar cheese, meatball, cooked chicken (no skin or bones). It is not a bad idea to bring two or more options. Many dogs are too distracted in class to focus on their handler for regular dog treats.

*A toy your dog goes crazy over, if your dog becomes very focused on toys.

*A clicker

*Family members are welcome to attend. Training can help children and dogs learn to communicate and behave appropriately with each other. Some kids really have a knack for training! Due to safety risks and class already being a high distraction environment for dogs, though:

Children must remain seated when they are not actively training the dog and must be under parental control at all times. An adult must be present at all times with the dog and the child in class. Children should not

approach or pet other dogs in class and should be instructed by their guardian not to do so, for their safety. Guardians of children who are crying, screaming, running, or otherwise very disruptive in class may be asked to leave with their children.

5. We are not able to accommodate make-up classes for sessions that you miss, but if you miss a session, your instructor will contact you to discuss what was covered. Students must attend the first session in order to continue with the class. Registration fees will not be refunded for students who miss the first class. If you miss a class, you may have the option of scheduling a private training session with your instructor at a private training rate.
6. A class environment is not the right fit for every dog. If the instructor finds your dog's behavior exacerbated by class, disruptive, or dangerous to people or other dogs, we reserve the right to remove your dog from class. If behavior issues are discovered during the class and the instructor determines that it is in everyone's best interest for you to seek private training, you will be provided with a qualified trainer referral; you will be provided a refund if this behavior is observed in the first class.
7. We will refund your class fee if you notify us with the request in writing at least 5 days prior to the first class session (any enrollments within 5 days of the start of the class are not eligible for refunds for any reason).
8. Training deposits through SCCAS adoptions will not be refunded. The training deposit may be applied to private training through SCCAS, depending on the circumstances, at SCCAS's sole discretion.
9. Class may be cancelled due to weather or instructor emergency. In this case, you will be notified via e-mail as soon as possible. The classes will be pushed back a week or a make up class may be rescheduled at another time that suits most students.
10. Give your dog an opportunity to relieve himself prior to class.
11. Leashes stay on during class unless the instructor says otherwise. **Do not allow your dog to greet other dogs on leash.** On-leash greetings tend to increase the likelihood one or both dogs will behave aggressively toward the other.
12. Female dogs in heat may not be permitted in class.

For questions, e-mail carla.braden@santacruzcounty.us.

See you in class!